



Product Replacement and EOL Announcement

Opengear announces the end-of-sale and end-of-life (EOL) dates for the Remote Site Manager ACM5004-Gx. The Opengear Technical Support Team will continue to help customers still using the product until August 31st, 2020. The replacement device Resilience Gateway ACM700X- is available for purchase today.

The EOL of the ACM5004-GX devices is due to the discontinuation of the cellular module used in the device. The Resilience Gateway ACM700X is the replacement device and offers a faster CPU, more RAM, built-in USB console management ports, 4G cellular connectivity and SFP ports. Please note the Resilience Gateway only contains RS-232 ports.

EOL Product

Product Type: Remote Site Manager

Part Numbers Affected: ACM5004-GS-E, ACM5004-GS-I, ACM5004-GV-E, ACM5004-GV-I

Availability: None

Replacement Product

Product Type: Resilience Gateway

Replacement Matrix

EOL Device	Replacement Device
ACM5004-GS-E	ACM7004-2-LMR
ACM5004-GS-I	
ACM5004-GV-E	ACM7004-2-LMV
ACM5004-GV-I	

MSRP: USD \$1335

Availability: Today

Key Dates

Availability of Replacement Device: Today

End-of-Sale Date: September 1st, 2016

End of Support: August 31st, 2020

OEM Customers

Availability of customized EOL products may temporarily be extended on a case-by-case basis by contacting the OEM sales division.